



*Summer/Fall 2019*



*Flame Southern BBQ and Circle Square Doughnuts are owned and operated by Chef Darcy... and are right beside each other! While working at his growing businesses, he realized the need for a technical support staff to help with his*

*restaurants social media presence and in house tech support. Chef Darcy met Esteban, who came in with his Vocational Counsellor to meet him and talk about how Esteban could support these businesses with his technology skills. Chef Darcy hired him and Esteban started to work the next day. He has many different tasks and enjoys using his skill sets to help with Chef's business needs. Chef Darcy has stated that Esteban is invaluable to his businesses and loves having him as part of the Flame Southern BBQ/Circle Square Doughnuts team!*



**Esteban**



**Alex**

*Chef Darcy has opened two amazing restaurants in Chilliwack this past year! When looking for staff, he needed someone reliable, hardworking and able to start very early, making donuts. SES staff brought in Alex to apply for the job and Chef hired her on the spot! Chef Darcy will tell you his staff are one of the most important parts of his businesses and Alex was exactly*

*what he was looking for with her great attitude and happy demeanour which customers also appreciate! Alex shows up for work at 4am, ready to go and is a great fit with the team at Circle Square Doughnuts!*



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## Award Winner Hebrina!



In February, Hebrina received the Employee of the Month Award where she works at Real Canadian Superstore! Hebrina is always working hard and providing great customer service. As part of her recognition she received a lovely gift as well. Congratulations Hebrina, that's really something to be proud of! A customer made this comment..."This young lady is amazing and such a hard worker. I remember when she used to deliver newspapers to my home. No matter what the weather was like she was always happy and greeted me with that beautiful smile! I see her at Super Store all the time and she is still smiling through the rain, wind and snow. Way to go Hebrina!"

## Executive Hotel and Resort

RCMP Pacific Region Training Centre



Since 2015, the Executive Hotel and Resort has been an inclusive employer, hiring through CSCL Employment Services for their dining facility staff. Recently they hired Madeline to join their team! Madeline has a variety of tasks including clearing trays and dishes, maintaining the cleanliness of the dining facility, restocking the service area. Madeline has a friendly disposition and enjoys engaging with the guests while helping them. The Team at the Executive Hotel have a great work ethic and Madeline fits right in!

## The Road To Success

In May 2018 Mercy set a goal of obtaining her Learner's License. Mercy studied every week with her Vocational Counsellor so that she would be ready to take her learner's test. She used the online learner's driver's practice and studied the book. Mercy's Vocational Counsellor soon realized Mercy had never sat in the driver's seat of a car to know where everything in the car was located. Mercy sat in her Vocational Counsellor's car and learned where everything was and how to use it. Some days the Vocational Counsellor would take Mercy out in the passenger seat and Mercy would direct her Vocational Counsellor where to go to set locations, talking the whole time as if she was driving but directing how to drive, speed, lane changing, signaling, stopping, parking, backing up, going forward, etc. This was very helpful to actually understand why the rules are important and learning to read signs, etc. Mercy was very disheartened when she went 5x and didn't pass. She didn't give up and today Mercy was so ecstatic she passed she couldn't hold it in! She told her Vocational Counsellor this is one of my biggest dreams to get my learner's license and I am so happy I did it! Mercy said she just keeps on setting goals for herself to reach her dreams! My Novice test will be the next one!!



# WHAT'S NEW?

## EMPLOYER LUNCHEON EVENT



This past February, SES held their annual Employer Luncheon at the Surestay Best Western Hotel. Everyone enjoyed a delicious lunch and presentations from Concentrix and Walmart managers, who shared their views and experiences about Inclusive Hiring practices. Self advocate, Jared Manzey spoke about his journey with employment and how it has impacted his life.



## Check it Out!

CSCL Employment Services Associate Director, Nancy Gauvin, recently put together a film crew and interviewed some of the Inclusive employers we have partnered with for their input on Inclusive hiring practices and how it has impacted their business... Please follow the link provided to watch this informative video presentation!

Long: <https://youtu.be/H5rzzoMKx7o> Short: <https://youtu.be/3iTxMWNNQo>



# DID YOU KNOW?

Bethany had an opportunity this year to complete 8 weeks of work experience doing her dream job of working with dogs. Bethany assisted Chantal of Mr. Pet's Dog Grooming shop with bathing many sizes of dogs and loved it. She also tried her hand at grooming, with Chantal's expert guidance. Bethany said that this was a dream come true and she would definitely pursue dog grooming as a career.



## CSSL BRIDGE SERVICES

Meanwhile, Autumn and Andrew participated in Fire Extinguisher Training this past April. Along with their peers from SES they attentively listened to Fire Fighter Lisa give a presentation about fire safety, then after watching a demonstration by the Chief they put their fears aside and took turns putting out a fire. Andrew was so excited after successfully extinguishing the fire he went around giving 'high fives' to all the cheering onlookers.



## Disability Employment Awareness Month DEAM

DEAM is an annual awareness campaign that takes place each year in October. The purpose of Disability Employment Awareness Month is to promote employment inclusion for people with disabilities and celebrate the many and varied contributions of workers with disabilities. October is Disability Employment Month. Reflecting this year's theme, (Inclusive Workplace Cultures), CASE will be engaging in a variety of promotional activities to raise public awareness of disability employment issues and the role that everyone plays in fostering a disability-friendly work culture. We want to spread the important message that a strong workforce is one inclusive of the skills and talents of all individuals, including people with disabilities. CASE sees DEAM as an excellent opportunity for Employment Service Providers and Canadian Employers to demonstrate their ongoing commitment to Canadians with disabilities and to help promote employment inclusion in our country.

*"I am excited by the progress we are making to improve the lives of Canadians with disabilities. We are working hard to ensure all Canadians have equal access and opportunities in their communities and workplace. An inclusive Canada is good for employers and good for business, and by working together, I know we can improve the lives of all Canadians."*

- The Honourable Carla Qualtrough, Minister of Sport and Persons with Disabilities

# SES EVENTS

**Graduation Day!** On June 11, 2019 SES staff & individuals met at Gwynne Vaughan Park for our annual Grad Day & Year End Picnic! The graduates were presented with their certificates & everyone enjoyed some fun & games along with lunch & cake!



CONGRATULATIONS!!!



## Family Night

**CSCS** employment SERVICES



SES & Bridge Service held their annual Family Night presentation for individuals and their families. This evening offers an opportunity to find out what our services have to offer and speak to staff and others involved within the society directly. Information about employment services and the support provided was presented by staff and Guest Speakers.

# Meet Our Champion Employers!



After 6 years at the Galaxy Cinemas, Yoshi decided it was time for a change and look for an opportunity to learn something new. Yoshi went for an interview at the Real Canadian Superstore and although he was not hired for that position, the Front end Manager called him to set up another interview for a different position.



The Manager told Yoshi the interviewers had been so impressed by his enthusiasm and his outgoing personality, that she had to set up an interview just to meet him. After a week on the job, Yoshi was already taking the initiative to help customers find grocery items, drive the scooters back from the parking lot for customers and help customers get their questions answered. Yoshi is in his element when he is interacting with customers. Front End Manager, Sheilaine stated that Yoshi is an asset and he fits in nicely to the Real Canadian Superstore Team. Staff was told that not only is Yoshi a hard worker but puts a smile on everyone's face.



Nathan was hired at Amix Steel and Surplus in January to help with the construction and renovation of a cattle auction house to the current Steel Distribution Warehouse. Nathan met Scott Haggerty who took Nathan under his wing to teach him all about demolition, power tools and construction. Once the new building was in place Nathan was kept on to work in the steel yard. First



he cleaned and tidied up the yard and he is now learning how to prepare orders for pick up. General Manager Joel Jackson is happy to have Nathan on board and adds that there should always be a large variety of work around for Nathan as a Shop/Yard Hand. As you can see Nathan is happy to be part of the great team at Amix.

*Tim Hortons.*



A welcoming and friendly place are one of the many reasons Tyler has always wanted to work here! On June 4, 2019 Tyler decided that he wanted to go to Tim Horton's in Hope, to apply for work. He went in with his application in hand and came out saying that they wanted him to come back

for his training! Tyler was hired on the spot into his dream job. Tyler loves his job and when Tyler's job coach talked to his supervisor she said, "We love him here, he fits in very well!"

Allegiance 1 Security manager, Len saw the passion Brian has for helping people and his attention to detail and hired him for events security. Brian has a polite approach to addressing people when there is a concern, which works well for this job. He is looking forward to learning more about his responsibilities at Allegiance . Brian has been trained to keep in mind that what he sees may not always be as it appears!

**ALLEGIANCE 1**  
**SECURITY**



## *Meet Our Staff...*



*Karina*



*Leah*



*Gizolle*



*Nancy*



*Craig*



*Penny*

# Upcoming Events...

## October...

### CSCL Spooky Specktaacular Community Living Event

Friday, October 18, 2019

At Tzeachten Hall from 5 - 9pm

Call CSCL for Tickets and Information at  
604-792-7726



## Did You Know?

On June 1, 2019, the minimum wage went up to \$13.85. It will further rise to \$14.60 on June 1st, 2020 and to \$15.20 on June 1st, 2021.

## November...

### Rotary At Work Awards Evening

Thursday, November 7, 2019

This year's Annual event will take place at the Surestay Best Western Hotel where businesses in our community will be recognized for their Inclusive hiring practices & share their experiences with others.



**“BELIEVE you CAN  
and you are  
halfway THERE.”**

– Theodore Roosevelt



[csclworks.org](http://csclworks.org)



**The CSCL Adult Employment Services  
Team (SES) can be contacted at:**

Phone: 604-392-7377

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**The CSCL Youth Employment Services  
Team (Bridge) can be contacted at:**

Phone: 604-846-2019

45195 Wells Road, Chilliwack, BC, V2R 1H6